

Upgrading to Insight 5.5

General Upgrade Process:

- 1) Prepare your system.
 - a. Back up your database.
 - b. Back up your configuration files (see below).
- 2) Shut down your Insight Server components
- 3) Run the Upgrade Installer.
- 4) Start your Insight Server components
- 5) Test.

Preparing your System for the Upgrade

Before you run the Upgrade Installer, there are a few tasks you should perform.

Backing up your Databases

Although this upgrade performs no database adjustments, it is advisable to back up your database. This will ensure that you can safely restore any changes.

Backing up your Configuration Files

You should also back up your configuration files and system data files. Include the Collection Manager, User Manager, and BrowserInsight directories and all of their contents.

Shutting Down your Insight Server Components

Before running the upgrade, you will need to shut down your Insight server components. These include: Collection Manager(s), Personal Collection Manager(s), User Manager and Tomcat (Tomcat controls Browser Insight, the Media Manager and the XMLGateway). This will ensure that no users log in or make any changes during the upgrade process. Once the upgrade is complete, you will need to restart all server components.

Running the Upgrade Installer

The Upgrade Installer is designed to help you locate and upgrade your existing installations, port the current versions into the 5.1 structure, and upgrade your configuration files.

Running the GUI Installer

To run the GUI Installer, double-click on the upgradelnsight executable appropriate to your platform. Please note, the installer is around 120MB, so it may take a few

minutes to initially load. The installer is GUI-based and must be run in a graphical environment

Running the Command-line Installer

To run the command-line installer, call the upgradeInsight executable with the arguments " -i console" on Windows, Solaris, or Linux (see below). Please note, the installer is around 120MB, so it may take a few minutes to initially load.

```
./upgradeInsight -i console
```

Choosing Installation Location

The installation of the Insight Server Components can take up to 300MB; please plan accordingly when installing the server components.

Verify Installation Choices

Once you have completed the configuration of the 5.5 Upgrade Installer, please review your choices before continuing.

Running Upgrade

The Upgrade Installer will next install and configure the updated Insight 5.5 server components.

Licensing

Insight v5.5 licensing requires only a single key for all server applications. All existing 5.0/5.1 licenses will continue to work for 5.5 Insight systems. If you would like to add a new Personal Insight Server to your system, you may need to request a new all-in-one license key. To register for this purpose online, you can access the form at the following URL.

```
http://www.lunaimaging.com/support/register/55.html
```

Once you have completed the form and submitted it with your contact information, Luna will contact you with any necessary license key for your product. If you have any questions, please contact licensing@luna-img.com or call (800) 452-LUNA.

Installation Errors

If your Installer encounters any errors during the installation process, you will receive a message in the installer panel. Press the "Done" button to close the Installer, then go to the installation directory to review the installation log (Insight_Server_Suite_Upgrade_5.5_InstallLog.log). This log will indicate where a

failure may have occurred. If you are unsure about any error reported, please forward the report to Luna Imaging's Support department.

Insight Administrator Tools Upgrade Note

If you have upgraded your Insight Administrator Tools from a 5.0 or previous 5.1 version, we suggest you verify that the following property exists in the InsightAdminStore.dat file located in the install directory.

HelpFilename = Insight55_AdminTools.pdf

If not, please add this line or modify it to point to the current help file.

Deploy Director Updates

The Luna Imaging Deploy Director signed certificates may have expired by time this patch is installed. The deploy director application will continue to work but the end user may be prompted by an expired certificate.

You will need to replace 4 files on your Deploy Director server to update the certificate.

Download all four Deploy Director Server files from:

<http://www.lunaimaging.com/support/Restricted/updates.html>

They include: install.cab, install.jar, launch.cab, and launch.jar

Replace the current files located in your <deploy director root>/installer directory with the ones you downloaded.

Client Installers

If you perform this upgrade on your Insight server, you must upgrade any Insight Studio clients as well. It is also recommended that you upgrade any Insight Administrator Tools installations. All other clients are forward-compatible and can be upgraded as needed.

Note: If you are upgrading and were using the ResampleDuringResizeMode property to eliminate a moiré pattern, you will need to reset the property in the InsightAdminStore.dat (Administrator Tools), InsightStudio.dat (Insight Studio) files after the upgrade has completed.